

# How do I access my Kick-Start funds and order what I need for Year 1 BA/FdA Youth, Community and Families?

New full-time UK and EU undergraduate students and PGCE students receive £300 of Kick-Start funds to help them get what they need for their course! Funds will be awarded once your enrolment is complete.

## How do I access my Kick-Start funds?

## 1. Login to your UCB email account

Download the U@UCB app to your smartphone or login at portal.ucb.ac.uk

Your username is your student ID followed by @student.ucb.ac.uk. For example ABC12345678@student.ucb.ac.uk

Your password is the same as the one you set when you did online enrolment.

#### 2. Find your Kick-Start log-in details.

Find the earliest email from UCB Kick Start. This will have the username and password you need to log in to the Kick-Start website.

## 3. Login to Kick-Start.

Go to <u>www.ucb-kickstart.co.uk</u>

Click LOGIN HERE on the right-hand side of the page. Use the login details that were emailed to you. **You do not need to register as a new customer**.

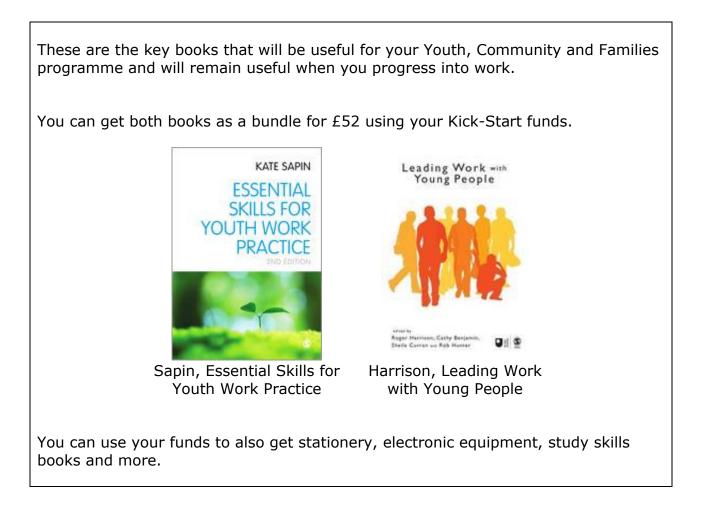
If your enrolment is fully complete but your Kick-Start funds have not been awarded please email <u>customer.service@ucb-kickstart.co.uk</u>



# What do I need for Year 1 BA/FdA Youth, Community and Families?

To view the items you can order for your course you will need to follow these links from the homepage at <u>www.ucb-kickstart.co.uk</u>:

Your Course Kit, Books and Uniform > Year 1 > Education, Health and Community > Youth, Community and Families



For any questions about Kick-Start please email:

customer.service@ucb-kickstart.co.uk

For any questions about your order please email:

orders.js@johnsmith.co.uk

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